

# CTC StreamTV Basics

## Controlling Your TV

- If paired successfully during setup, the EVO FORCE 1 remote control will control turning your TV on and off.
- The remote will also control the volume and mute on your television.

## Changing the Channel

- To move up or down one channel on live TV, press up or down on the remote's Ch (Channel Control) button or the Controller button.
- To input a specific channel number, use the Numbers 0-9 buttons.

## Important buttons

- The TiVo button gives you access to the CTC StreamTV menus, Recently Watched and the settings menu. Settings is where you set parental controls, manage profiles and adjust device settings.
- The Guide button will instantly launch the CTC StreamTV on-screen guide.
- The DVR button launches your Recorded and Scheduled DVR content menu.

Pressing any of the important buttons above will quickly return you to CTC StreamTV from other apps.

- On live TV, the OK button displays the program menu. Here, you'll find the options to: Restart (if available), Record, Go Live, Pause or Play, view the program Details and control the Audio/Subtitles (CC). To exit these menus, press the Back button.
- Pause, rewind and fast forward most live shows and your video recordings using the Controller button. Press left to rewind, right to fast forward (if available), and up and down to toggle between the program menu and progress bar. Press the OK button to play and pause the program. To return to live TV, press the TiVo button and select another option.

## Access to More Channels and Content

The EVO FORCE 1 STB comes with the most popular entertainment apps installed, including CTC StreamTV, or add your own favorites from Google Play. (Account required.)

Almost 100 free specialty channels have been added into the CTC StreamTV guide from Pluto TV on this device. Selecting one of these channels in the guide will launch the Pluto TV app.

- Press the OK button to access Pluto TV's on-screen guide and menus.
- Press the TiVo button to easily return to CTC StreamTV.

Voice or typed searches display results from all installed apps—pick one and watch.

*Subscription-based apps require an account to view content.*

Customer must subscribe to an CTC StreamTV plan and purchase the EVO FORCE 1 STB to see Pluto TV channels in the CTC StreamTV on-screen guide. Channel and program names can be seen and selected in the guide, but episode and series details may be limited. The free Pluto TV content is curated from an external source and does not respond to the same features that CTC paid programming does; programs cannot be paused, restarted, replayed or recorded. Some programming may not be suitable or appropriate for all audiences. Based on CTC service area; some restrictions apply. Product details, channel lineups, pricing and availability subject to change without notice. ©CTC 2024 Item12



EVO FORCE 1 EDITION

# CTC StreamTV Quick-Start Guide



## Getting Started

Welcome to CTC Stream TV! To get started, please call our office at 218-454-1234 to have our team create a CTC Stream TV account for you. You will be required to provide us with an email address. Once we've created your account, you will receive an email from [noreply@gotctc.tv](mailto:noreply@gotctc.tv). Open the email and follow the instructions to complete your account set up. Please note the link within the email expires within 24 hours.

User Name (email address)

Password

To change your password at a later time, return to [stream.gotctc.tv](https://stream.gotctc.tv) and click the "Forgot your password" link. You will receive an email at the email address on the account with instructions to change the password. Once completed, you will be required to re-log in to any devices that access CTC streamTV.

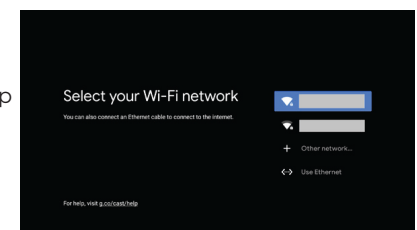
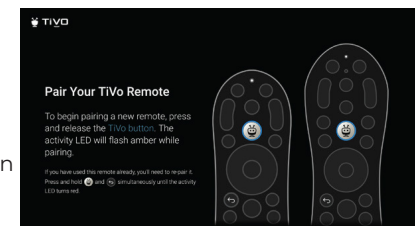
## Setting up the Evo Force 1

Connect the set-top box (STB) to the HDMI 1 port using the instructions in the box. If you prefer a direct connection to your internet, you will need to supply an Ethernet cord.

With your TV powered on, the STB will automatically begin the setup process. If you didn't connect an Ethernet cord, you will need to connect to your home wireless network during this process. Have your network name and password ready, and select 5GHz if prompted.

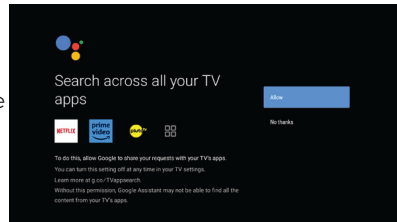
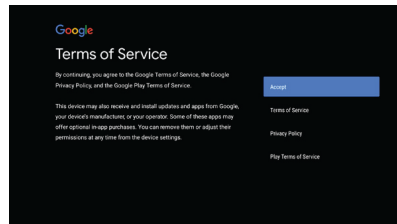
### Follow the on-screen prompts:

1. Pair the EVO FORCE 1 remote with the STB.
2. Select your preferred language on the Welcome screen.
3. Continue using Ethernet if chosen. If you plan to connect over WiFi, you will skip this step.
4. Transfer your WiFi network and Google account from your Android phone if desired.
5. If you're connecting over WiFi, select your WiFi network, then enter your password. If you connected an Ethernet cord, you will skip this step.



218-454-1234 | [gotctc.com/StreamTV](https://gotctc.com/StreamTV)

- Once successfully connected to the internet, the STB will download and install firmware and system updates. This process will take several minutes, and the device will reboot before finishing.
- Sign into your Google account if desired.
- Review the Google Terms of Service and select Accept to continue.
- Review the Google Services. You can select each one to learn more about it.
- Sign into Google Assistant if desired.
- If you want your searches to display results from all your apps, you must allow Search.
- Choose a name for your STB to help identify it on your network.
- Press the **OK** button to advance through the preview of features on the device.
- Pair the EVO FORCE 1 remote with the TV. This step may happen automatically.



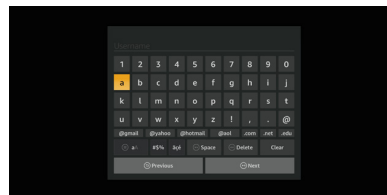
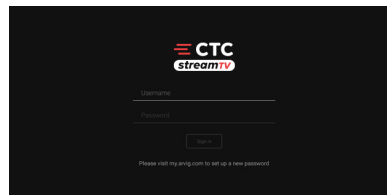
Once the device setup is completed the CTC StreamTV app will launch immediately.

- Review the CTC StreamTV Terms of Service, and select Accept to continue.
- Review the CTC StreamTV Personalized Ads, and select Allow or Do Not Allow to continue.
- Review the CTC StreamTV Viewership Data, and select Allow or Do Not Allow to continue.

## Sign in to CTC StreamTV:

This device comes with the CTC StreamTV app installed. The app should automatically launch upon successful STB setup. If it doesn't, log in using the username (full email address) and password you created in Getting Started.

- On the sign-in screen, press the **OK** button to access the on-screen keyboard. The username is the full email address you signed up with. If you've signed in previously, the email address may be auto-filled.
- Press left, right, up and down on the **Controller** button to highlight letters, numbers and symbols on the on-screen keyboard, and press the **OK** button to enter the character. To access capital letters and symbols, select those special keys on the keyboard.
- When done, press left, right, up and down on the Controller button to highlight the Next key and press the **OK** button.
- Repeat steps 2 and 3 to enter your password.



## Evo Force 1 Remote Control



*The buttons on this remote are universal in function, however, the options available within the CTC app may be different than in other apps. Your remote may vary.*

## Apps Menu

If you've pressed the Apps button, or find yourself on the Apps home menu, it's easy to get back into the CTC StreamTV app—just press the TiVo button.

## Google Assistant

If you press the Voice Search button for the Google Assistant, your program will pause and a bar will appear at the bottom of the screen waiting for your command. Either speak your request or press the Back button to close the feature and resume your program.